

The Costume Booth Terms and Conditions:

Commencement

The agreement shall commence on the date agreed until the collection of all items

Use of the Costume Booth

The Hirer is to obtain any consent or permissions in the use of the Photo Booth at the Venue and Costume Booth Ltd shall not be held liable for refusal or lack of any consent or permission.

The Hirer is to ensure the photo booth is used properly and safely, without risk to the health and wellbeing of the users or representative.

The Costume Booth, Photo booth and all Costumes and Props shall at all times remain the property of The Costume Studio Ltd

The Costume Booth Representative has the right to refuse to deliver the Photo Booth if:

- they believe that the Photo Booth will be used dangerously or improperly
- Venue, Location or Event is being held on a date, time or location that is; illegal, unsafe or a risk to health of the operator or attendees.
- The Event, Venue or Location is believed to not be secure

We endeavour to arrive with plenty of time to set up before the start of the event, however due to certain circumstances beyond our control we may be delayed. We will always send contact to the persons responsible to notify them of delay. We will endeavour to run the booth over the allotted time to make up the correct hire time if possible. We cannot give any refunds for delays caused by circumstances beyond our control.

Social Media Uploads

All social media uploads are optional. Please let us know if you do not require social media uploading. If guests would like their image removed, we can easily do so, if they make contact with us and notify which image they'd like removed. However, when agreeing to these T&C's and not notifying us that you do not wish to have social media uploading, you agree to have your photos uploaded.

All social media uploads are subject to a stable Internet Connection being available at the venue. Where possible a WiFi connection needs to be made available for uploads. We cannot be held responsible for the quality of the WiFi connection or disconnections or re-connections required by the WiFi connection at your venue. Please note some venues have WiFi but do not allow for uploading, please check this with your venue.

The Hirer, who wishes to have uploads directly to their social media pages, is required to Log into their account for the uploads to work and accept the social media app.

Payment & Cancellation Policy

An invoice will be sent over to you for 100% of your booking and 30% deposit is payable to The Costume Studio Ltd to confirm the booking. The final payment (70% balance) is due 30 days prior to your booking date. Payments can be paid by Card or Bank transfer

There will also be a refundable Security deposit that can be taken on card up to the day of the event. Security deposits are returned on the safe collection of all the items, if any item is missing or badly damaged you will be charged for the respective losses of the missing/damaged piece(s).

In the instance where the Hirer cancels their booking:

- and a deposit has been paid - this deposit is non-refundable
- within 60 days of the event date and the invoice is paid in full, the full amount is non-refundable
- before the 60 day period and has paid in full, then 40% of the money paid will be refunded.

If the Hirer would like to move their booking to another date or time, We are happy to accommodate date/time changes as long as we have availability.

No refunds will be given due to low use of the photo booth throughout the event or due to the location being unsuitable. We recommend you do an event inspection to ensure there is sufficient space for the booth and electric supply close by.

Force Majeure

The Costume Studio Ltd shall not be liable for any failure in the performance of any of its obligations under this Agreement caused by, and may suspend performance of the same during, factors outside our control including, but not limited to; disorder, epidemics, pandemics and natural disasters.

Damage, Loss and Repair

The Hirer shall be responsible for the loss, theft, destruction or any damage to the Photo Booth occasioned in any manner by whomever. The Photo Booth and Costumes are at the Hirer's risk (other than as a result of fair wear and tear) and fully and effectively indemnify The Costume Booth in respect of all claims, proceedings, costs, expenses, loss, damage and liabilities incurred by The Costume Booth arising directly or indirectly from any such loss, theft, destruction or damage.

The Costume Studio shall not be responsible for any losses or equipment failure which is beyond its control.

Mechanical Problems

On the rare occasion the Photo Booth may have technical problems and every effort will be made to rectify the problem. If the problem is rectified the photo booth will be made available for use over the time provided, if the problem is a printer problem, photos will still be taken and photos will be printed out the next working day and sent to the client. No Refund shall be given unless the Photo booth cannot take photos from a camera failure or hard drive failure.

If in the event that the Photo Booth cannot be delivered due to mechanical failure or transportation, or the photo booth malfunctions to a point of being unusable to record photos or videos The Costume Booth will be liable for a full refund of the amount paid only.

Advertising Rights & Copyright

The Hirer acknowledges and accepts all materials (video, photo and text messages) recorded on the day can be used by The Costume Booth for the purpose of promoting and advertising its products and services. Furthermore, the Hirer does not hold The Costume Booth liable for any issues arising through the use of such material, nor will be liable for any fees.

The Costume Booth will own the copyright of all images and videos taken using the Photo booth. We reserve the right to send images to third parties if requested.

All images can be placed on a USB stick and given to the Hirer on the evening of their event if they wish..